

Police and Crime Plan **2021-25** Devon, Cornwall & the Isles of Scilly







# Foreword from Alison Hernandez your Police and Crime Commissioner



Devon, Cornwall and the Isles of Scilly is already one of the safest areas of the country, but violence remains one of the biggest challenges we face.

My aim is to make it even safer, underpinned by the Chief Constable's vision for a world class sustainable police force.

We already have many excellent examples of work with other agencies that help make the peninsula a low crime area, but we have more to do.

You tell me that you want to see more visible police officers in your community, you want to see more action to tackle drug offences and antisocial behaviour, and you want us to make our roads safer. I will prioritise our efforts on them, incorporating the professional judgement of the police and community safety partners, as well as ensuring we meet our national policing commitments.

In 2016, I first set out my vision for **Safe, Resilient, Connected** communities. This Police and Crime Plan continues that journey. It is focused on the principles of prevention, partnerships and influence in order to deliver the objectives that you have told me matter to you and your community.

In this Police and Crime Plan I set out my policing and crime objectives covering my current term of office that will drive how I hold the Chief Constable to account on your behalf. It has never been more important as we recover from the challenges of the pandemic and the long-term impacts on our community to place public safety, community confidence and regeneration at the heart of our plans to protect our communities' future.

At the time of writing this there is a Government review of police and crime commissioners under way.

The result may give us more powers and responsibilities across the criminal justice system. I await the results and will use this plan to inform any response to it so that my efforts are focused on what matters to you.

Finally, I would like to take this opportunity to thank the emergency services and those working across the criminal justice system for all they do to keep people safe, and to the public for their continued support for community safety.

Alison Hernandez

**Police and Crime Commissioner** 



# Welcome from **Shaun Sawyer QPM** your **Chief Constable**



Devon, Cornwall and the Isles of Scilly remains one of the safest places in the United Kingdom.

It has hosted some of the most significant global events in recent years in the form of the arrival of the Olympic torch and its journey onto the mainland

and more recently the G7 Summit which was the first global summit held in person since the pandemic. Our communities do not exist in isolation and the global threats, through serious and organised crime, terrorism and state sponsored threats, are as relevant here as anywhere else.

The Police and Crime Plan takes account of the policing requirement to protect our communities both locally and globally. It is integral to the day-to-day lives of the people who live here and visit. As Chief Constable, it is one of the mechanisms which ensures that the voice of the public is heard in the formation of policing strategy, through the Police and Crime

Commissioner, but also the operational delivery of policing services. This Police and Crime Plan builds on the achievements of the last four years but also the learning during that time.



The plan reminds us of the basics of british policing, which is that of policing by consent and working with communities. This is relevant in the physical sense and the digital sense, in order that we can truly understand community needs and thereby

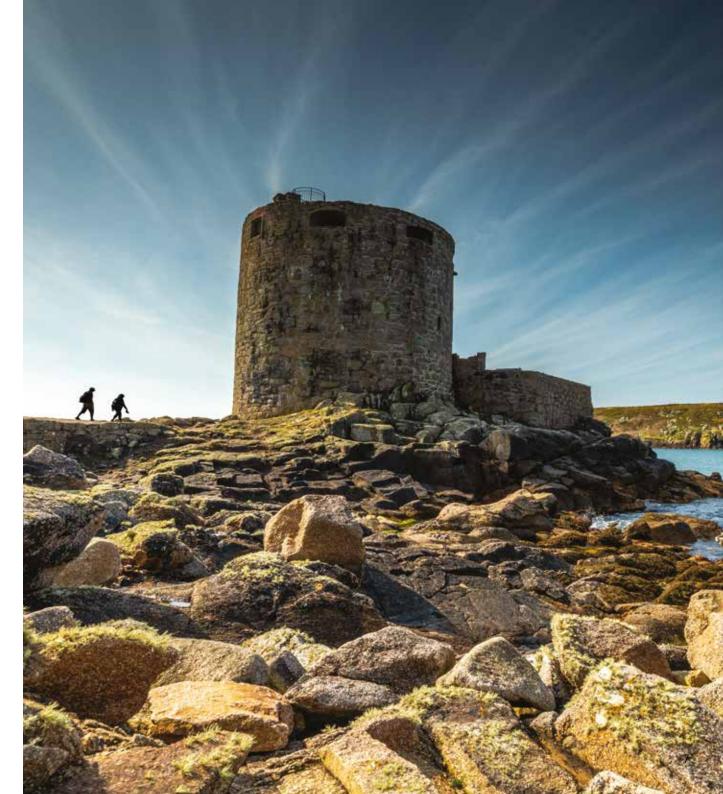
deliver core policing services. Building more resilient communities requires a broader coalition of public, private and third sector agencies to come together and the last few years has shown the potential achievements of the south west where there is clear strategic intent; the Police and Crime Plan is part of that strategic intent for the south west.

As a force we intend to provide a universal policing service but also one where we seek to excel in some parts leading and learning nationally and internationally. As we saw in G7, the force, with the support of the Commissioner, can lead globally. This is particularly relevant to areas of neighbourhood policing, maritime policing and rural policing. In all of this there will be a need to balance the requirement to provide 24/7 operational policing in a sustainable manner which best manages risk and vulnerability, as well as our ambition to achieve our environmental goals with our partners.





Shaun Sawyer QPM
Chief Constable





## **Violence**

### We continue to have inherent violence across our communities.

We know that supporting families and young people affected by violence reduces the chances of those people becoming victims or perpetrators of violence later in life. Our new Serious Violence Prevention Programme, led in partnership with the Chief Constable, will help to drive the earliest possible interventions through partnership working and the scaling of evidence based practice.



#### I will:

- Actively tackle violence against women and girls, through Safer Streets approaches and by continuing to address the causes and consequences of domestic and sexual violence.
- Break the cycle of violence by focusing our efforts on prevention and early intervention, and build on innovative support programmes like Operation Encompass and Turning Corners.
- Provide high quality support to victims of violence through commissioning specialist services to help them to cope and recover, and help more victims to remain in the justice system.
- Prepare the Serious Violence Programme Partnership to support local authorities and partners to fulfil their forthcoming Serious Violence Duty through sharing accountability, data and expertise.

- Number of homicides
- Number of hospital admissions of under 25s for assault with a sharp object
- Number of offences involving the discharge of a firearm
- Violent crime rates (all)
- Violent crime rates (domestic violence)
- Victim satisfaction (domestic violence)

## Antisocial behaviour

## Persistent antisocial behaviour (ASB) is a very visible sign of disorder in our communities.

It can lead to community tensions and have a significant impact on people's health, wellbeing and their daily quality of life. The police, local authorities, other agencies and our communities need to work together to find solutions and stop persistent and severe ASB from blighting our communities. This includes tackling issues in our neighbourhoods and town centres such as drug dealing and drug taking as well as unauthorised encampments.



#### I will:

- Reclaim town centres for the general public from those undertaking ASB, and rebuild public confidence in the public realm and make our city, town and village centres more resilient to ASB.
- Ensure that victims of persistent and severe ASB in our communities are heard and know how to get help.
- Increase visible foot patrols to deter ASB in our communities.
- Work with policing and partners to deliver a robust and targeted partnership approach, using the range of powers available to all partners.

- Recorded number of ASB incidents
- Recorded number of public order incidents





## **Drugs**

Drugs can have a devastating social impact on community life and on those who are dependent upon them.

They have an adverse impact on individuals, families and businesses right across our communities and contribute to violence, crime, financial problems and homelessness. To tackle drugs effectively we must address both the supply of drugs into our communities and the level of demand for those drugs. Too often people are afraid to report these crimes and we must give them the confidence and tools to report offences as well as working to break the cycle of addiction and reduce the demand for drugs.



#### I will:

- Encourage people to report drug dealing occurring in their community to the police or Crimestoppers and make the south west a hostile environment for drug dealing.
- Hold the Chief Constable to account for the effectiveness of the police response to drug trafficking and enforcement both locally and by contributing to regional and national approaches.
- Encourage robust local partnerships to deliver the services needed to tackle drug demand and supply together through an ADDER approach (Addiction, Diversion, Disruption, Enforcement and Recovery).
- Raise awareness of the county lines threat and support collaborative and multi-agency approaches to the sharing of intelligence and best practice.

- Number of drug possession offences
- Number of trafficking offences
- Number of organised drug disruptions



## **Road Safety**

### There are too many crashes on our roads.

While the region is one of the safest when it comes to road safety, we believe that any death or serious injury is one too many.

#### I will:

- Encourage the trialling of new initiatives to improve road safety.
- Work with our communities to enable them to play a part in making our roads safer through schemes such as Operation Snap and Community Speedwatch.
- Play a leading role in the Vision Zero Partnership to reduce death and serious injuries on our roads.
- Work with partners to deny criminals and those intent on causing harm the use of our roads, including disrupting serious organised criminals using our road networks.

- Number of fatal casualties
- Number of serious casualties
- Number of deaths or serious injuries caused by high-risk driving behaviour
- Number of Community Speedwatch schemes



## My vision

## Safe



Make our area the safest place in the country by focusing on violence, antisocial behaviour, drugs and road safety.

## Resilient



Give communities the tools and knowledge they need to keep themselves safe and recover from crime.

## **Connected**



Build confidence through visible and accessible policing in our communities.



- Devon, Cornwall and the Isles of Scilly is the largest policing area in England, stretching over 4,000 square miles and six inhabited islands.
- We are isolated from most of the country and other police and support services with **730 miles** of coastline and limited public transport infrastructure.
- With 13,600 miles of road we have the largest road network in England and Wales, over 80% of which is made up of rural roads.
- Our area has significant pockets of high deprivation with 6% of our population living in some of the country's most deprived areas.
- Our elderly population is above the national average, with 24% of our population aged 65 years or over, compared to the national average of 18%.
- We are national outliers in areas like suicides, self-harm and mental health hospital admissions for those under 18 years of age.
- We operate within a complex partnership landscape that includes three unitary local authorities, one top tier county council and eight district councils.







national parks













Responsible for area up to 12 miles out to sea



Isles of Scilly population





**27**Policing sectors across four basic command units



**20**Tri and bi-service officers





**3,150**Police officers across Devon,
Cornwall & the Isles of Scilly





Community
Speedwatch volunteers











# Safe

# Making our area the **safest place in the country** by focusing on violence, antisocial behaviour, drugs and road safety.

I want to ensure that all our many different and diverse communities feel safe by reducing crime and disorder. I will prioritise high crime areas and target criminal activity, creating an environment where crime and criminality are not tolerated, and where real opportunities exist to rehabilitate those who offend.

I will continue to work with our partners to take a preventative approach to help reduce the number of people being drawn into crime or becoming victims of crime. I will build on the successful restorative justice approach to ensure that the public is protected, offenders receive the support they need at the right time, and victims receive the care they need to recover. I will continue to explore ways to work with local businesses and communities to explore how we can support offenders on release to make a positive contribution to society.

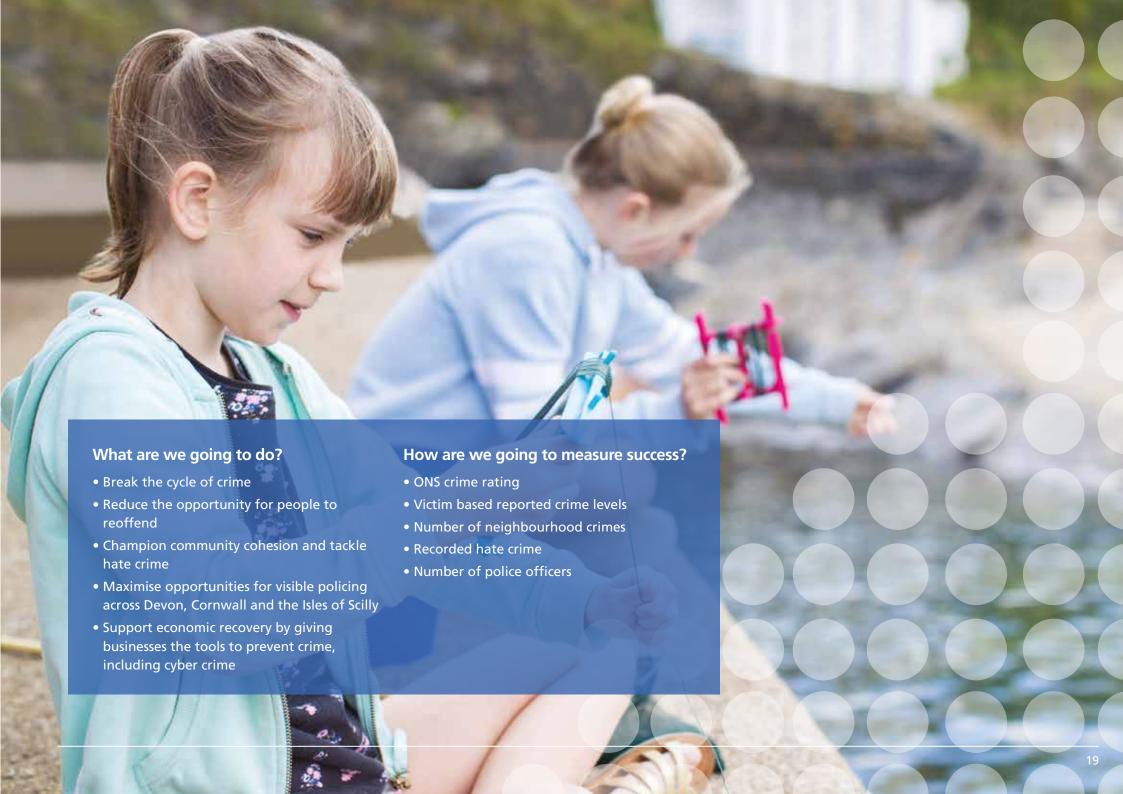
I will leverage additional funding to support the delivery of major community safety programmes like the Government's Safer Streets programmes in Devon and Cornwall and ensure funding is targeted towards crime and antisocial behaviour 'hotspots' and those areas and communities most in need.

I will champion greater visibility of neighbourhood policing within communities through more foot patrols and greater numbers of officers. I will not tolerate hate in our communities and will champion community cohesion and diversity.

Businesses have had a challenging few years, and the impact of the pandemic has been felt acutely in our local economies. I want to apply renewed focus to crimes against businesses and support those who may be repeat victims by giving them access to the tools to reduce crime including cyber crime.

I want to bring all our partners and communities together to make Devon, Cornwall and the Isles of Scilly the safest place in the country.





# Resilient

# Give communities the tools and knowledge they need to keep themselves safe and recover from crime.

I am committed to giving communities the confidence to deter crime and improve community safety.

Devon and Cornwall Police is fortunate to have many volunteers supporting our Citizens in Policing programme with roles such as Special Constables, Police Cadets, custody visitors and a strong Community Speedwatch network. I will continue to promote volunteering as an opportunity to work with me to support and inform police activity, and help to shape the future direction of policing in Devon, Cornwall and the Isles of Scilly.



Children and young people are disproportionately more likely to be victims of crime and face growing risks of exploitation, abuse, fraud and coercion. I want to maximise the opportunities to protect children and young people from harm by giving them the tools to becomes more resilient and seek help when they need it, and develop the ability to cope and bounce back if they encounter difficult experiences.

I want to see our many rural communities become more resilient by preventing the particular crimes that affect them more such as livestock and machinery theft. I will support the expansion of our excellent Rural Affairs Team and look at how this can be replicated to better support the needs of our coastal and maritime neighbourhoods.

I will continue to influence national policy makers to work together to evidence and highlight the specific issues affecting Devon, Cornwall and the Isles of Scilly. I will also continue to make the case for more investment in our area, including raising awareness of our summer surge pressures.

I am committed to ensuring that policing and criminal justice services across Devon and Cornwall are sustainable and fit for the future. I will continue to drive innovation and partnership working to build strength and flexibility in our services.



I will support Devon and Cornwall Police to achieve the UN Sustainability Objectives and ensure that my office leads by example.



# Connected

# Build confidence through visible and accessible policing in our communities.

I want to make sure that our police force is visible and accessible for all our communities, build greater confidence in the police, and enable our officers to be more responsive to local communities' needs through better communication and intelligence.

I want to make as many contact channels available for customers as possible, and will open two more customer contact points a year so that more people can access the help and support they need when they need it. I will work with others, including Crimestoppers, Victim Support and Councillor Advocates to develop the best range of contact methods for our communities.

The police deal with hundreds of thousands of non-emergency and 999 calls every year. I have made significant investments in call handling and I will continue to hold the Chief Constable to account for the improvements that are still required to deliver high quality customer service.

I want to provide more opportunities for the public to share what is important to them, and understand how to increase the feeling of safety in our communities. I will continue to place the public's voice at the heart of everything I do, raising public awareness of key issues affecting public safety, being open and transparent and keeping you informed of my progress to deliver this plan. I want our diverse communities to thrive, making sure we engage with all our communities, building community cohesion and safety.

I will build on innovations such as the development of the tri-service officers in Cornwall, our partnership with Operation Encompass to support children who witness domestic abuse (which has already won a World Class Policing Award), and create opportunities to recognise the role of Special Constables and their invaluable contributions to policing in Devon and Cornwall.

I will work with the Chief Constable as he implements his vision for Devon and Cornwall to deliver a world class, sustainable police force.



Under my leadership, I commit to ensuring that Devon and Cornwall Police are held to account on your behalf, driven by the new National Policing Priorities framework.





## My approach

People are at the heart of this plan. I will adopt an evidence-based approach to understand the needs of our communities to ensure that support is targeted to those who most need help. I will support a relentless focus on pursuing criminals and undertaking preventative activity to reduce crime and ensure that victims receive the right support at the right time.

I will take a **prevention** and early intervention approach, recognising that prevention is better than cure. This approach looks at the causes of a problem to understand and address the factors leading to it, rather than just addressing the symptoms. This includes factors which may make someone more likely to become a victim of crime or drawn into criminality such as mental health, substance misuse, isolation and exclusion, Adverse Childhood Experiences (ACEs), house, education, income and employment. These 'social determinants' are more for the police alone to address, so we will work in partnership to take a holistic approach to reducing the number of people likely to become victims or perpetrators and to deal with prolific offenders to reduce reoffending.





I will take a **place**-based approach to safety by improving community spaces, building online safety, and delivering more visible police presence in our communities. I will create more contact points and reopen public access to police stations in areas where there has been high demand from the public, as part of the coordinated strategy to improve customer service.

Co-operation and collaboration











## We will continue to work in collaboration with a number of partnerships to achieve our vision of the safest place to live, work and visit:

**Councillor Advocates:** A network of over 360 local representatives from parish, town, district and county councils improving links between their communities and the police.

#### **Community Safety Partnerships (CSPs):**

CSPs comprise public, voluntary and community organisations that work together to make communities safer. They provide leadership for community safety work carried out across the area. Policing works hand in hand with CSPs to address local community concerns and the objectives set in this Police and Crime Plan.

**Vision Zero SW:** VZSW is a partnership of local authorities, the emergency services and independent experts working towards eradicating death and serious injuries on our roads. The ambitious aim is to cut by 50% the number of people killed or seriously injured on our roads by 2030, and to cut this to zero by 2040.

Local Criminal Justice Board (LCJB): The purpose of the LCJB is to work in partnership across agencies to improve the efficiency and effectiveness of the criminal justice system and to improve the experience for victims and witnesses in the criminal justice process. The LCJB was established in April 2003 and is currently chaired by the Commissioner.

Reducing Reoffending Partnership: This board was established in March 2019 and brings together partners from across the south west to support multi-agency work to tackle some of the main causes of reoffending, such as lack of accommodation, access to health services and employment opportunities.

Youth Offending Teams: Youth offending teams work with young people who get into trouble with the law. They look into the background of a young person and try to help them stay away from crime.

**Strategic Alliance:** Devon and Cornwall Police and Dorset Police work together in an alliance to increase efficiency, save public money and improve services provided to the residents and visitors across the three counties. Approximately 25% of total force business is managed under this alliance.

National Partners: The OPCC works with a range of organisations and groups to ensure that the unique needs of Devon, Cornwall and the Isles of Scilly are understood and reflected in national policy, and the voices of our communities are heard. This includes working with Parliament and government departments, as well as the Association of Police and Crime Commissioners (APCC), the Association of Policing and Crime Chief Executives (APACCE), the National Police Chiefs Council (NPCC) and the Parliamentary Advisory Council for Transport Safety (PACTS).

## **Services** for victims

### Being affected by crime is a very individual experience.

Sometimes what has happened to us can be extremely harmful and traumatic, having a significant impact on our lives mentally, physically and socially. But sometimes it can be more inconvenient and frustrating. We all experience what has happened to us in different ways and there is no right or wrong way to feel.

We also understand that not all people affected by crime want to report what has happened to them to the police, but sometimes they will still want support from victim support organisations who can help them to address their needs. This is why I commission services for people who choose to report what has happened to them to police and those who do not.

## You can access our victim services in the following ways:

- By calling the Victim Care Unit on 01392 475900 from 8am to 8pm on Monday to Friday and 9am to 5pm at the weekend
- By chatting live with Victim Support, whether you have reported a crime or not. To access this facility, please visit the Victim Support website:
   www.victimsupport.org.uk
- Or by calling Victim Support free of charge on **08081 689111**

For more information visit:

www.devon-cornwall.police.uk/advice/ victim-witnesses/victims/victim-care

## When you access our victim support services this is what you can expect:

- To be treated with compassion, respect and care
- To be believed, listened to and understood
- To tell the service what you need and to have your individual needs met
- To access support for all types of crime

All of our services are free and the organisations we commission will work with you to find onward services if you need specialist support from more than one organisation.

# Our 10-year partnership will revolutionise delivery of victim services

In January we named Victim Support as our strategic partner to deliver victims' services. The innovative £20m, 10-year contract, which is largely funded by the Ministry of Justice annual grant for victims, was the largest ever to be awarded by a Police and Crime Commissioner\*.

It means victims of crime will be supported by a system shaped by others whose lives have been impacted by crime. If you are interested in helping us to create an effective support system, understood by those who have used services, you can apply to our office to become a lived experience advisor. Please visit www. devonandcornwall-pcc.gov.uk/take-part/lived-experience-advisor-scheme

Victim Support will undertake a dual role in commissioning services and in overseeing improvements to them. The commissioning of victim care services is one of the Commissioner's largest responsibilities. This includes restorative justice services, sexual assault referral centres and services for victims of non-reported crime.

This new contract sets in place a contractual partnership which will bring high quality victim led services enabling a sustainable future to many voluntary and charitable organisations who have suffered greatly from the uncertainty brought by the Covid-19 pandemic.

\*Not including services commissioned by the Mayor's Office in London.



## Roles and accountability

## Police and Crime Commissioner

- Elected by the public to represent their views on policing and crime locally.
- Holds the Chief Constable to account for delivering an effective and efficient police service.
- Appoints the Chief Constable.
- Publishes the Police and Crime Plan after consulting with local people.
- Sets the police budget and decides how much people will pay towards policing from their council tax.
- Commissions dedicated local victim support services.
- Funds crime prevention services to help keep communities safe.
- Works with criminal justice partners to reduce crime.

www.apccs.police.uk/role-of-the-pcc

### Chief Constable

- Overall responsibility for leading the force, creating a vision and setting direction and culture that builds public and organisational confidence and trust and enables the delivery of a professional, effective and efficient policing service.
- Direct accountability for the operational delivery of policing services.
- Responsible for influencing the development of regional and national policing.
- Responsible for fulfilling all statutory and legal obligations of the office of Chief Constable and complying with any schemes of governance or consent that exist, which determine force governance arrangements.

#### profdev.college.police.uk/professional-profile/ chief-constable

### Police and Crime Panel

- Supports and challenges the Police and Crime Commissioner.
- Has the power to request reports and call the Commissioner to attend its meetings.
- Reviews the Police and Crime Plan and annual report.
- Scrutinises (with an option to veto) the Commissioner's proposed council tax precept for policing.
- Confirms the proposed appointments of Chief Constable and OPCC statutory officers.
- Scrutinises the actions and decisions of the Commissioner.
- Considers complaints of a non-criminal nature against the Commissioner.
- The Devon, Cornwall and Isles of Scilly Police and Crime Panel is hosted by Plymouth City Council.

profdev.college.police.uk/professional-profile/ chief-constable

### Local Authorities and Community Safety Partnerships (CSPs)

- Crime and Disorder Act 1998 requires the responsible authorities in a local government area to work together in formulating and implementing strategies to tackle local crime and disorder in the area.
- CSPs must have regard to the police and crime objectives in the Police and Crime Plan.
- The Commissioner and CSPs must act in co-operation with each other in exercising their respective functions.
- County-level CSPs must send a copy of their community safety agreement to the Commissioner for their relevant police area.
- District-level CSPs must send a copy of their partnership plan to the Commissioner for their relevant police force area.

assets.publishing.service.gov.uk/government/ uploads/system/uploads/attachment\_data/ file/117509/community-safety-partnerships.pdf



# Leadership, transparency and integrity

The Commissioner holds the Chief Constable to account for all elements of policing. The Commissioner has a range of mechanisms and processes in place to support this duty.

The Commissioner has sworn a public Oath of office and observes the seven standards of those in public office also known as the Nolan principles.

#### Oath of office

#### The oath says that a Commissioner will:

- Serve the people of Devon, Cornwall and the Isles of Scilly
- Act with integrity and diligence
- Give a voice to the public
- Ensure transparency of their decisions
- Not interfere with the operational independence of police officers

Transparency is the cornerstone of public confidence. The Commissioner will continue to publish decisions and ensure that Devon and Cornwall Police does the same so that public confidence can be maintained. The OPCC is already a recipient of the CoPaCC Transparency Award and this is a position we intend to maintain.

#### **Nolan principles**

- Selflessness
- Accountability
- Integrity
- Openness
- Objectivity
- Honesty





# National policing requirements

### Strategic Policing Requirement

The Strategic Policing Requirement (SPR) is where the Home Secretary has identified six national threats that all police force areas must demonstrate they have the plans and capability to respond to, in addition to regular policing requirements.

The threats have been assessed and selected from the National Security Risk Assessment on the basis that they either affect multiple police force areas or may require action from multiple forces, resulting in a national response. The policing requirement to counter the threats is set out in the SPR and forces are required to evidence preparedness against five areas: capacity and contribution, capability, consistency and connectivity. The Chief Constable and the Commissioner must have "due regard" to the SPR and ensure that the police force is in a state of readiness to deal with the threats in addition to business as usual.

#### **SPR** priorities

- Public disorder
- Civil emergencies
- Organised crime
- Terrorism
- Large-scale cyber incidents
- Child sexual abuse

### Policing Vision 2025

The Policing Vision 2025 sets out the future for policing over the next four years and will shape decisions about how police forces use their resources to keep people safe. It has been developed by the Association of Police and Crime Commissioners and the National Police Chiefs' Council in consultation with the College of Policing, the National Crime Agency, staff associations and other policing and community partners. All Chief Constables and Commissioners have signed up to the vision.

## National Crime and Policing Measures

The Government has established the National Crime and Policing Measures of: reduce murder and other homicide; reduce serious violence; disrupt drugs supply and county lines; reduce neighbourhood crime; tackle cyber crime; and improve satisfaction among victims with a particular focus on victims of domestic abuse.

The Commissioner will use these as key performance indicators to hold the Chief Constable to account and monitor the success and impact of the Police and Crime Plan. The Commissioner will also publish an assessment of the contribution by the Police to achieving these priorities.

## Financial resources

## The Devon and Cornwall Police and Crime Panel supported my budget proposals for 2021/22.

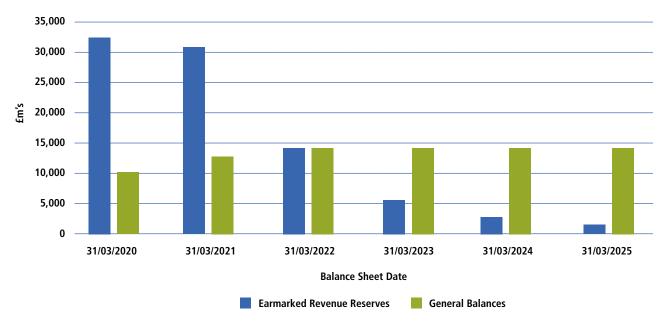
On February 5, 2021 the Devon and Cornwall Police and Crime Panel supported my budget proposals for 2021-22. This included a net revenue budget of £350m and an increase of £14.92 (6.73%), taking the charge for a Band D property to £236.56 per annum for policing. The Medium Term Financial Strategy (MTFS) covering 2021-22 to 2024-25 was also presented and can be found at **www.devonandconrwall-pcc.gov.uk**. This money is reviewed annually and used to

The cost of the Office of the Police and Crime Commissioner is £2m which represents 0.6% of the net revenue budget. Unless additional responsibilities are given to the OPCC, I will keep the cost of my office proportionate to the cost of the force. In addition there is a budget of £3.74m which is used to commission services for the community. The detail on how this budget will be spent is covered in the annual Commissioning Intentions Plan which is published on my website.

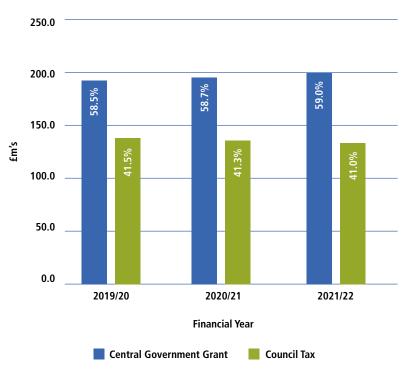
deliver this Police and Crime Plan.

My plans for this term of office are to optimise external funding to deal with "hotspot" areas across Devon, Cornwall and the Isles of Scilly.

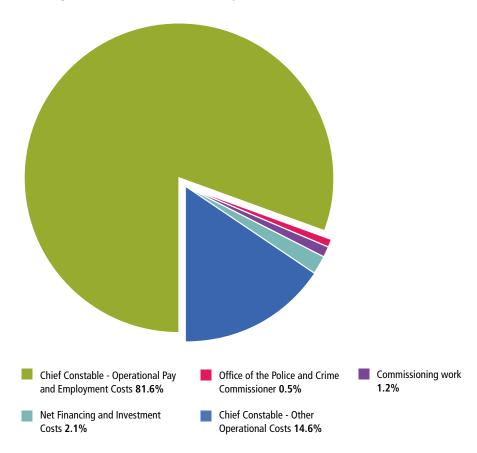
#### **Earmarked Revenue Reserves and General Balances Forecast**



## Split between central government funding and locally raised revenues



### **Analysis of Net Revenue Expenditure 2020/21**



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