#### BIGBURY PARISH NEIGHBOURHOOD PLAN QUESTIONNAIRE RESULTS 2016 / 17

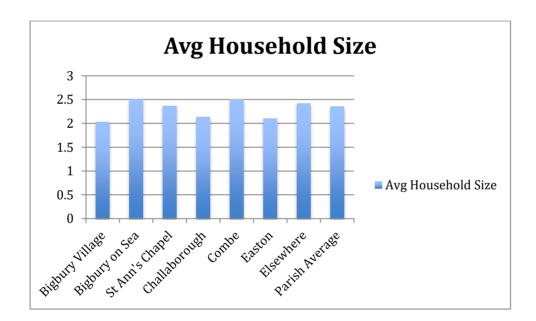
#### **SUMMARY OF DATA**

390 questionnaires were distributed to every household in the parish December 2016. 190 were completed and returned by the first week of January 2017, giving a response level of 41%.

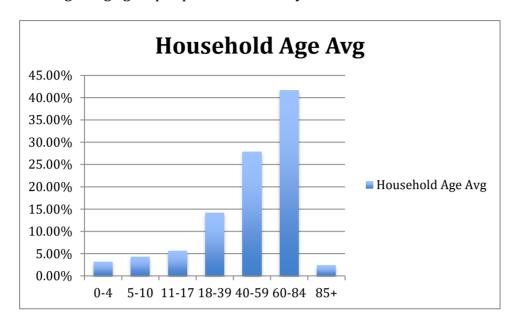
This is a summary of the data received; a detailed analysis is available on request.

# Your Household's Background

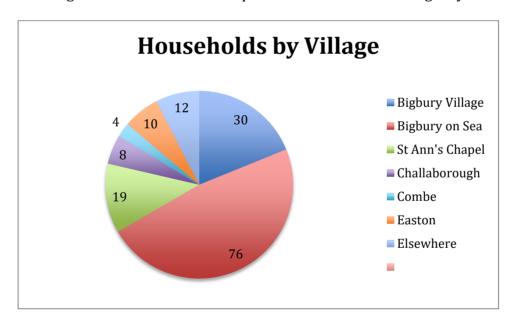
Average size of household is 2.35, which would give a possible calculated parish resident population of 916.



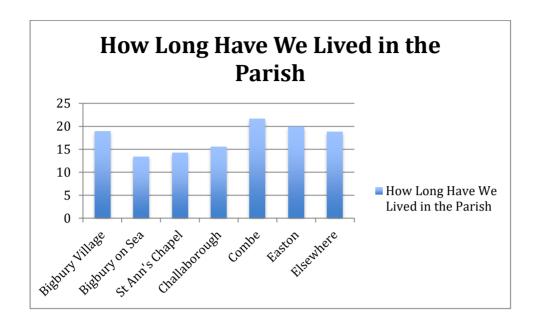
The largest age group reported was 60 + years at 44.12%



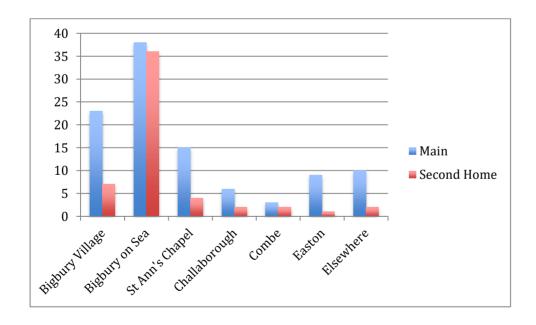
The largest number of returned questionnaires was from Bigbury on Sea:



Residents have lived in the parish for an average of 15.7 years.



The ratio of main to second home residences across the parish is 65%, however in Bigbury on Sea the ratio is just 50%.



### **Transport**

98.7% of households own or have access to private transport.

18.24% of households use or have used the Friday bus to Plymouth with 28.93% using private taxis and only 3.77% use or have used the Car Fare Scheme.

39.62 % would support an improved service of a Saturday bus link to Modbury, with 34% interested in a bus to Ivybridge and 21% for a bus to Lee Mill.

### **Road Safety**

Speeding, unsafe junctions and poor road condition were of particular concern to residents. A number of residents mentioned that visitors to the parish (especially commercial vans) drove too fast on our roads.

42% stated that speeding was of concern, particularly through St Ann's Chapel.

26.42% reported the junction at St Ann's Chapel is unsafe and a further 17% have concerns about the safety of Harraton Cross (outside the parish).

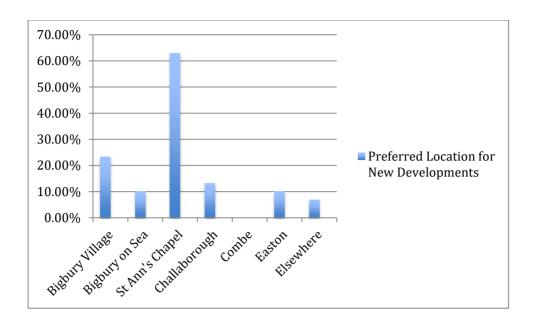
41% stated that poor road condition (especially pot holes) was of concern, in particular 'The Tidal Road' condition. Mud, roads prone to flooding (due to poorly maintained drains blocked with debris, mud and hedgerow cuttings). Poorly maintained or insufficient signs were also an issue.

35% of households would like more restrictions on large coaches and mobile homes being transported or driven through the parish.

33% of residents thought that a facility for secure bicycle parking at the Bigbury on Sea main car park would be an asset.

#### Housing and New Building Development

Residents were asked where they considered was the best location for new housing developments of 10 to 20 dwellings should be. 62% said that St Ann's Chapel was preferred given the facilities available (shop, pub etc.)



62% of households supported village development boundaries particularly in Bigbury Village and Bigbury on Sea.

80% of households think there is a need for affordable housing to be provided for parishioners or those who have some connection with the parish.

81% of households think that some or all private housing built within the parish should be restricted to main residence only.

66% think there is a need for specialised or assisted living within the parish.

# New Housing Design

A high number of comments were received regarding the design or restriction on the designs of new developments / properties / extensions within the parish.

49% think new developments should be 'in keeping' with existing buildings and sympathetic to the surrounding environment.

37% think that neighbours' views and privacy should be respected.

34% think that height (ridge height) should be restricted, especially on the coastline.

17% think that Planning Regulations and AONB restrictions are not being correctly applied.

13% of households are concerned at the size (footprint) and scale of individual new developments.

11% do not approve of single dwellings being replaced with 2 – 4 houses without adequate outside space or garden.

63% of households think that developers should contribute to provision of affordable housing, and environmental improvements, with 45% think that new or improved footpaths should be provided around new developments.

### <u>Infrastructure</u>

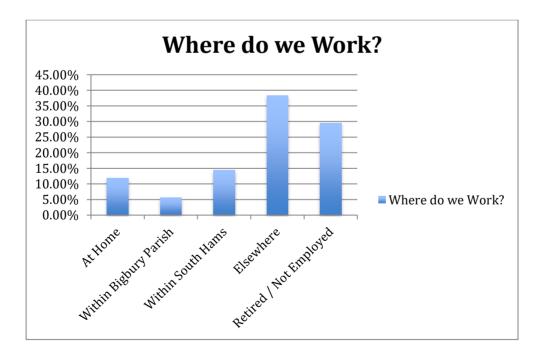
Quality or lack of Broadband was of particular concern at 73.5% with 73% complaining of poor or lack of a mobile signal. Both of which comments were received stating that running a business or working from home would be difficult.

Households in Bigbury Village mentioned lack of sewerage facilities. Households in Bigbury on Sea stated sewerage was poor. Major concern was expressed whether the current systems could cope with increased developments.

72% of households thought that there should be a restriction on the development of commercial renewable energy farms within the parish.

# **Employment**

Households work or are employed in the following areas:



38.36% work elsewhere, but this number is influenced by the high proportion of second homes in the parish thereby people working closer to their main residence.

Residents think there is a need for further employment facilities within the parish, 56% say better infrastructure to help the establishment of small businesses would be an asset. However, poor Broadband and lack of public transport for employees is a major issue.

38% said they would like to see more tourism employment opportunities.

#### Tourism

Tourism is recognized as a major factor in the prosperity of the parish. 62% think that there is inadequate provision for the needs of tourists with the lack of indoor eating facilities at Bigbury on Sea or a public house on the mainland.

48% of those who commented stated that the reinstatement of the Bay Café or a café / pub / indoor eating / drinking facility that opens during the days and in the evenings all year is desperately needed. This type of facility is also commented in the section for community assets.

18% expressed that the Royal Oak or a smaller version should re-open in Bigbury Village. This is also commented on in community assets with a lot of interest in community run pub / shop / café.

84% of households said they would support establishment of Blue Flag Status at Bigbury on Sea beach.

81% of residents expressed a need to restrict development of the coastline with 75% saying that there should be a restriction on more caravan / camping sites.

#### **Community Assets**

The following assets are used. There is a need for protection by restricting change of use in the planning approval process:

|                            | Used | Need Protection |
|----------------------------|------|-----------------|
| St Lawrence Church         | 65%  | 58%             |
| Bigbury Memorial Hall      | 79%  | 57%             |
| St Ann's Playground        | 42%  | 54%             |
| St Ann's Sports Field      | 32%  | 53%             |
| Bigbury Golf Club          | 60%  | 45%             |
| Korniloff Residential Home | 20%  | 37%             |
| Stores / Shops             | 97%  | 62%             |
| Post Office                | 95%  | 66%             |
| Farm Shop                  | 67%  | 30%             |
| Pubs                       | 92%  | 55%             |
| Cafes                      | 87%  | 51%             |
| Restaurants                | 71%  | 40%             |
| Hotels                     | 30%  | 34%             |
|                            |      |                 |

Households commented on the need for more recreation facilities in the parish. Top of the list was a need for indoor eating / refreshment.



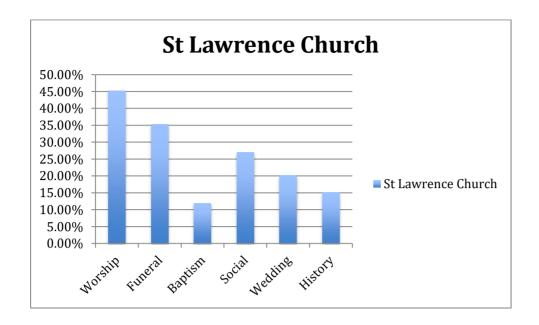
Residents also expressed a need for local health / well-being services with a chiropody clinic top of the list, followed by Citizens' Advice and Keep Fit classes.

Households were asked if they would like to see additional community facilities. 46% said yes with the following comments / suggestions:

Community shop 16.5% Community pub / café / shop in Bigbury on Sea 16.5%

#### <u>Heritage</u>

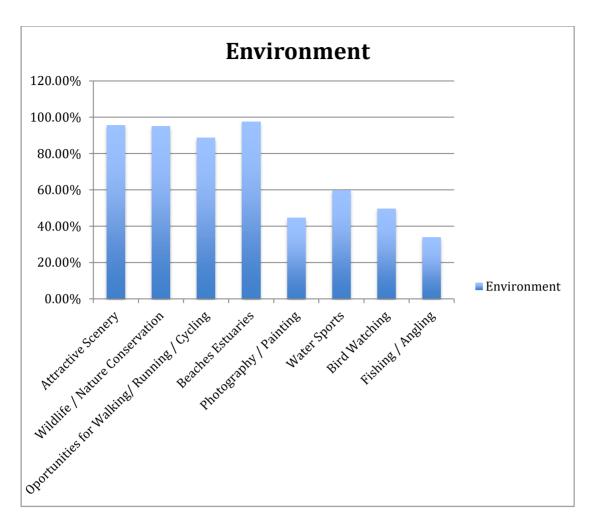
37% of returned questionnaires said that there should be more protection for old buildings / structures within the parish, with Warren Cottage at top of the list at 11.5% and The Pilchard Inn second at 4.4%.



74% of the households expressed a need for the existing graveyard at St Lawrence to be extended.

# **Environment**

Residents were asked what was important regarding the environment and countryside they live in with the following results:



Households were asked if the local environment is being adequately protected or needs protection.

61% considered that there is adequate protection although some people suggested having dedicated wildlife protection along the Tidal Road and at Cockleridge (7.7%). Again, comments were made that AONB and other planning policies are not being properly enforced with regard to new development.

### **Tree Protection**

53% said that more trees within the parish should be protected with 76% saying trees should be re planted if removed due to development and Ash Dieback.

77% expressed that hedgerows and in particular Devon Banks should be protected or replaced if removed during development.

Finally people were invited to suggest other ways our local environment should be protected.

People complained regarding poor litter bin collection and lack of litter bins in Bigbury on Sea especially in the tourist season.

Comments were also received regarding wildlife protection with more organic farming and encouragement for wildlife friendly areas.